During the visit you have the right to:

1. Receive friendly and helpful attention.
2. Enjoy the time you spend on the program or activity.
3. Receive a reasonable and balanced amount of information.
4. Understand the meaning of the explanations offered to you.
5. Feel that you are taken into account in the communication process.
6. Feel emotions and surprise over the content and the way it is presented como por el estilo de la presentación.
7. Experience stimuli which make you think and reflect until you reach your own conclusions.
8. Take away memories of the meaning and essence of this place.
9. Ask the staff about anything you do not understand and receive an answer, even though it may be provided later and through other means of communication.
10. Communicate any aspects that you did not like to the staff, the institution or the centre responsible for the activity or the place.

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